



Member's Code of Conduct

- HomeTeamNS does not tolerate harassment. Any form of harassment related to staff of HomeTeamNS, race, colour, sex, religion, national origin or age is violation of this policy and will be treated as a serious disciplinary matter. This policy applies to Members, guests and employees.
- Members of the public are encouraged to **review** the applicable **Terms and Conditions** before applying for any membership under HomeTeamNS, as they contain important information on membership benefits, eligibility criteria, and applicable policies.
- Conduct of any member that is detrimental to the best interests of the Club will be immediately referred to the Directors or Clubhouse Managers for disciplinary procedures, which may include suspension of privileges or the termination of membership.
- If a Member or guest, at any time, does not comply with the rules and regulations of the Club as are in force, or committed a crime, or if the conduct or behavior of any such person, whether inside or outside the Club, is in the opinion of the Club, injurious or detrimental to the character, reputation and image of the Club and its Members, the Club may call upon the Member to resign.
- Any person ceasing to be a Member, regardless of how the Membership ceased, shall be liable for and shall pay all amounts owing to the Club. Any persons ceasing to be a Member shall forfeit all rights to use the Club and all cards, badges and documents to that persons Membership.
- Please click here to refer to the full details of the Member's code of conduct - [Standards Of Conduct | HomeTeamNS](#)
- For all feedbacks or complaints, please head over to <https://www.hometeamns.sg/feedback/>.

Terms & Conditions for Infinity Membership

- You must fulfil all eligibility criteria to join as a HomeTeamNS Infinity member.
- Eligibility criteria can be found in the [FAQ section](#).
- For first-time applicants to HomeTeamNS membership, proof of eligibility or supporting documents must be uploaded through the Members' Portal during the application process.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Membership purchases are **strictly non-refundable**.
- Only immediate family may be recommended under the Family membership, i.e. parents, spouses, children and grandchildren under the age of 21 of principal members. Kindly refer to the Family Membership Terms and Conditions for more information.
- Family Membership renewals cannot extend beyond the main (*principal*) member's membership expiry date.
- By signing up as a HomeTeamNS member, you have agreed to abide by the Standards of Conduct.
- HomeTeamNS Management reserves the right to amend and change the terms and conditions without prior notice.
- For enquiries, please write to us at membership@hometeamns.sg





Terms & Conditions for Ordinary Membership

- All NSmen who have served or are serving in the Singapore Police Force (SPF) or Singapore Civil Defence Force (SCDF).
- For first-time applicants to HomeTeamNS membership, proof of eligibility or supporting documents must be uploaded during the application process.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Membership purchases are **strictly non-refundable**.
- Only immediate family may be recommended under the Family membership, i.e. parents, spouses, children and grandchildren under the age of 21 of principal members. Kindly refer to the Family Membership Terms and Conditions for more information.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Family Membership renewals cannot extend beyond the main (*principal*) member's membership expiry date.
- By signing up as a HomeTeamNS member, you have agreed to abide by the Standards of Conduct.
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Terms & Conditions for Associate Membership

- All staff that have served or are serving in any of the Home Team Agencies under the Ministry of Home Affairs.
- For first-time applicants to HomeTeamNS membership, proof of eligibility or supporting documents must be uploaded during the application process.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- Membership purchases are **strictly non-refundable**.
- Only immediate family may be recommended under the Family membership, i.e. parents, spouses, children and grandchildren under the age of 21 of principal members. Kindly refer to the Family Membership Terms and Conditions for more information.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Family Membership renewals cannot extend beyond the main (*principal*) member's membership expiry date.
- By signing up as a HomeTeamNS member, you have agreed to abide by the Standards of Conduct.
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- For enquiries, please write to us at membership@hometeamns.sg



Terms & Conditions for Family Membership

- All immediate family members (Grandchildren under the age of 21 only) can be added to the Infinity, Ordinary & Associate members' account.
- You will not be able to add your children if they are 19 years old or above, as the minimum membership tenure is two years.
- Proof of eligibility or supporting documents of the family members must be uploaded during the application process.
- Family member's membership cannot extend beyond the main (*principal*) member's membership expiry date.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Should the child does not have a mobile number, the system will auto assign a username which you will receive it on email after the application is successful.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Membership purchases are **strictly non-refundable**.
- By signing up as a HomeTeamNS member, you have agreed to abide by the Standards of Conduct.
- HomeTeamNS Management reserves the right to amend and change the terms and conditions without prior notice.
- For enquiries, please write to us at membership@hometeamns.sg

Terms & Conditions for Family – Grandchildren Membership

- All immediate family members (Grandchildren under the age of 21 only) can be added to the Infinity, Ordinary & Associate members' account.
- You will not be able to add your grandchildren if they are 19 years old or above, as the minimum membership tenure is two years.
- Family member's membership cannot extend beyond the main (*principal*) member's membership expiry date.
- Proof of eligibility or supporting documents of the family members must be uploaded during the application process.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Should the child does not have a mobile number, the system will auto assign a username which you will receive it on email after the application is successful.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Membership purchases are **strictly non-refundable**.
- By signing up as a HomeTeamNS member, you have agreed to abide by the Standards of Conduct.
- HomeTeamNS Management reserves the right to amend and change the terms and conditions without prior notice.
- For enquiries, please write to us at membership@hometeamns.sg



Terms & Conditions for Social Membership

- Social Membership is open to Singapore Citizens and Singapore Permanent Residents aged 21 years and above at the point of application. Applicants may be required to provide supporting information or documents for verification of their eligibility.
- HomeTeamNS reserves the right to reject, suspend or terminate a membership application or membership where the eligibility requirements are not met or where information provided is inaccurate, incomplete or misleading.
- Social Members are not eligible for the reciprocal benefits offered under the Affiliate Programmes with SAFRA, Civil Service Club and PAssion Card.
- Benefits, privileges, facility access and applicable rates may vary across HomeTeamNS clubhouses and facilities and may be subject to separate terms and conditions. Members are advised to refer to the respective facility webpages for the latest information before making any purchase, booking or visit.
- Social Membership provides access to benefits, facilities and rates specifically made available to Social Members.
- Unless expressly stated otherwise, partner promotions, partner deals, discounts and privileges are not applicable to Social Members.
- Social Membership is an individual membership. Social Members are not permitted to add a spouse, child, parent or any other family member or dependant under their Social Membership.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Membership purchases are strictly **non-refundable**.
- Social members (21 years old and above) can enter the Jackpot Room but not allowed to sign-in any guests.
- By signing up as a HomeTeamNS member, you have agreed to abide by the Standards of Conduct.
- HomeTeamNS Management reserves the right to amend and change the terms and conditions without prior notice.
- For enquiries, please write to us at membership@hometeamns.sg

Terms & Conditions for Affiliated HomeTeamNS Membership

- You are required to have at least three (3) months valid SAFRA, PAssion and/or Civil Service Club membership when applying for an Affiliated HomeTeamNS Membership.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- You will get to enjoy an affiliated rates at SAFRA and/or Civil Service Club. Please click here to find out more details:
 - SAFRA: <https://www.hometeamns.sg/safra-reciprocal-arrangement/>
 - Civil Service Club: <https://www.hometeamns.sg/csc-affiliate-programme/>
- Membership purchases are **strictly non-refundable**.
- By signing up Affiliated HomeTeamNS Membership, you have agreed to abide by the Standards of Conduct.
- HomeTeamNS Management reserves the right to amend and change the terms and conditions without prior notice.
- For enquiries, please write to us at membership@hometeamns.sg

