



Member's Code of Conduct

- HomeTeamNS does not tolerate harassment. Any form of harassment related to staff of HomeTeamNS, race, colour, sex, religion, national origin or age is violation of this policy and will be treated as a serious disciplinary matter. This policy applies to Members, guests and employees.
- Members of the public are encouraged to **review** the applicable **Terms and Conditions** before applying for any membership under HomeTeamNS, as they contain important information on membership benefits, eligibility criteria, and applicable policies.
- Conduct of any member that is detrimental to the best interests of the Club will be immediately referred to the Directors or Clubhouse Managers for disciplinary procedures, which may include suspension of privileges or the termination of membership.
- If a Member or guest, at any time, does not comply with the rules and regulations of the Club as are in force, or committed a crime, or if the conduct or behavior of any such person, whether inside or outside the Club, is in the opinion of the Club, injurious or detrimental to the character, reputation and image of the Club and its Members, the Club may call upon the Member to resign.
- Any person ceasing to be a Member, regardless of how the Membership ceased, shall be liable for and shall pay all amounts owing to the Club. Any persons ceasing to be a Member shall forfeit all rights to use the Club and all cards, badges and documents to that persons Membership.
- Please click here to refer to the full details of the Member's code of conduct - [Standards Of Conduct | HomeTeamNS](#)
- For all feedbacks or complaints, please head over to <https://www.hometeamns.sg/feedback/>.

Terms & Conditions for Infinity Membership

- You must fulfil all eligibility criteria to join as a HomeTeamNS Infinity member.
- Eligibility criteria can be found in the [FAQ section](#).
- For first-time applicants to HomeTeamNS membership, proof of eligibility or supporting documents must be uploaded through the Members' Portal during the application process.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Membership purchases are **strictly non-refundable**.
- Only immediate family may be recommended under the Family membership, i.e. parents, spouses, children and grandchildren under the age of 21 of principal members. Kindly refer to the Family Membership Terms and Conditions for more information.
- Family Membership renewals cannot extend beyond the main (*principal*) member's membership expiry date.
- By signing up as a HomeTeamNS member, you have agreed to abide by the Standards of Conduct.
- HomeTeamNS Management reserves the right to amend and change the terms and conditions without prior notice.
- For enquiries, please write to us at membership@hometeamns.sg



Terms & Conditions for NEW (1st time add) Family Membership

- All immediate family members (Grandchildren under the age of 21 only) can be added to the Infinity, Ordinary & Associate members' account.
- Infinity Members who add their immediate family members for the first time will enjoy **two (2) years of complimentary Family Membership**.
- You will not be able to add your children if they are 19 years old or above, as the minimum membership tenure is two years.
- Proof of eligibility or supporting documents of the family members must be uploaded during the application process.
- Family member's membership cannot extend beyond the main (*principal*) member's membership expiry date.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Should the child does not have a mobile number, the system will auto assign a username which you will receive it on email after the application is successful.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Membership purchases are **strictly non-refundable**.
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Terms & Conditions for NEW (1st time add) Family – Grandchildren Membership

- All immediate family members (Grandchildren under the age of 21 only) can be added to the Infinity, Ordinary & Associate members' account.
- Infinity Members who add your grandchildren for the first time will enjoy **two (2) years of complimentary Family Membership**.
- You will not be able to add your grandchildren if they are 19 years old or above, as the minimum membership tenure is two years.
- Family member's membership cannot extend beyond the main (*principal*) member's membership expiry date.
- Proof of eligibility or supporting documents of the family members must be uploaded during the application process.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Should the child does not have a mobile number, the system will auto assign a username which you will receive it on email after the application is successful.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Membership purchases are **strictly non-refundable**.
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Terms & Conditions for RENEWAL (1st time renewal) Family Membership

- All immediate family members (Grandchildren under the age of 21 only) can be added to the Infinity, Ordinary & Associate members' account.
- Infinity Members who renew their immediate family members for the first time will enjoy **two (2) years of complimentary Family Membership**.
- You will not be able to add your children if they are 19 years old or above, as the minimum membership tenure is two years.
- Proof of eligibility or supporting documents of the family members must be uploaded during the application process.
- Family member's membership cannot extend beyond the main (*principal*) member's membership expiry date.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Should the child does not have a mobile number, the system will auto assign a username which you will receive it on email after the application is successful.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Membership purchases are **strictly non-refundable**.
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Terms & Conditions for RENEWAL (1st time renewal) Family – Grandchildren Membership

- All immediate family members (Grandchildren under the age of 21 only) can be added to the Infinity, Ordinary & Associate members' account.
- Infinity Members who renew their grandchildren for the first time will enjoy **two (2) years of complimentary Family Membership**.
- You will not be able to add your grandchildren if they are 19 years old or above, as the minimum membership tenure is two years.
- Family member's membership cannot extend beyond the main (*principal*) member's membership expiry date.
- Proof of eligibility or supporting documents of the family members must be uploaded during the application process.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Should the child does not have a mobile number, the system will auto assign a username which you will receive it on email after the application is successful.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
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Terms & Conditions for RENEWAL (before 3 months expiry date) - Family Membership

- All immediate family members (Grandchildren under the age of 21 only) can be added to the Infinity, Ordinary & Associate members' account.
- Infinity Members who renew the Family Membership of their immediate family members within **three (3) months** before the membership expiry date will continue to enjoy **two (2) years of complimentary Family Membership**.
- You will not be able to add your children if they are 19 years old or above, as the minimum membership tenure is two years.
- Proof of eligibility or supporting documents of the family members must be uploaded during the application process.
- Family member's membership cannot extend beyond the main (*principal*) member's membership expiry date.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Should the child does not have a mobile number, the system will auto assign a username which you will receive it on email after the application is successful.
- Applications will be rejected if proof of eligibility or required supporting documents are not submitted at the time of application.
- The renewed membership term will commence from the existing membership expiry date and not from the date the renewal payment is processed.
- Membership purchases are **strictly non-refundable**.
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Terms & Conditions for RENEWAL (before 3 months expiry date) - Family – Grandchildren Membership

- All immediate family members (Grandchildren under the age of 21 only) can be added to the Infinity, Ordinary & Associate members' account.
- Infinity Members who renew the Family – Grandchildren Membership of their immediate family members within **three (3) months** before the membership expiry date will continue to enjoy **two (2) years of complimentary Family Membership**.
- You will not be able to add your grandchildren if they are 19 years old or above, as the minimum membership tenure is two years.
- Family member's membership cannot extend beyond the main (*principal*) member's membership expiry date.
- Proof of eligibility or supporting documents of the family members must be uploaded during the application process.
- Kindly note that one (1) mobile number can be tagged to one (1) member only.
- Should the child does not have a mobile number, the system will auto assign a username which you will receive it on email after the application is successful.
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