

TERMS & CONDITIONS

SECURITY DEPOSIT

Compulsory \$50 cash security deposit per villa, when checking in at West Villa.

CANCELLATION POLICY

There will be no refund for any cancellation of stay. Postponement of booking is not allowed.

ACCOUNTABILITY

HomeTeamNS Bukit Batok will not be held responsible for personal property or equipment of any nature brought into the Club. The Club will not assume responsibility for items lost, stolen or not delivered intact before, during or after a function. Client will keep to designated spaces of the booking as agreed with HomeTeamNS Bukit Batok.

MAXIMUM CAPACITY

Please take note of the maximum capacity limits and regulations at our villas:

- Maximum capacity at one time per villa is 30 pax, as this is to avoid overcrowding. Guests are allowed.

SAFETY AND CONDUCT

1. HomeTeamNS Bukit Batok reserves the right to adjust any set-up to ensure fire and safety codes are not breached. All members and guests are requested to use the facilities of the Clubhouse with due consideration to all other members and guests of the Club. This also includes adhering to the By-Laws of the respective facilities.
2. The behavior of the guests will be the responsibility of the customer booking or person authorized to use the function space(s). HomeTeamNS Bukit Batok is committed to providing an enjoyable environment in which all individuals, including staff, are treated with respect. Customers, members and their guests shall at all times conduct themselves in a fair and responsible manner and are to refrain from comments or behaviors which are disrespectful, offensive, abusive or racist. Behavior which goes against points pre-mentioned above will not be tolerated by the Management

3. The customer booking or authorized to use the villa is responsible for the upkeep of the room. All litter is to be disposed of in the rubbish bin provided. No disposal of litter is allowed in the drains. Please refrain from taping, stapling or tacking to walls, windows or doors. Penalty charges will be imposed for the removal of tape and staples.
4. The washing of utensils shall be confined to the washing point of the respective villa booked, and washing is not allowed in any other areas (e.g. toilet). The occupant(s) shall ensure that the basin at the function space(s) is clear of rubbish and measures are taken to ensure that the basins are fully functional at all times.
5. Club property must not be removed from the villa, nor taken from the Club. Housekeeping or maintenance issues, including cleanup of spills, are to be reported to the staff on duty immediately, where excessive cleaning charges may be incurred in additional resources are required.
6. No pets or animals are allowed in HomeTeamNS Bukit Batok clubhouse, including the villas.
7. In accordance with the regulations of the Ministry of Environment, smoking is not permitted in the villas. Smoking is permitted at designated smoking areas within the club.
8. Facilities shall not be used for any political, religious or dubious purposes. No religious ceremonies, practices and/or activities are to be carried out.

FORCE MAJEURE

No party shall be liable to any party for the failure or delay in performance of these Regulations if and to the extent that such failure or delay is the result of Acts of God, governmental orders or actions, changes in legislation, war (whether declared or not), national emergencies, strikes, lockouts or any other industrial, civil or public disturbances, fire or accident, or any event or circumstances for which the relevant party cannot reasonably be held responsible.

By acknowledging this confirmation, you accept the rates and terms and conditions stated.