

ManCaves & BBQ E - Frequently Asked Questions

General Question	
1	<p>Q: What are the rates? A: You may refer to ManCaves Sales Kit to check the rate. Alternatively, you may also email to khatib@hometeamns.sg with your details . We will be glad to assist you!</p>
2	<p>Q: What are the operational hours? A: Operating hours for ManCaves are from 0900 to 2300 hours. However, all outdoor / BBQ activities will have to cease by 2200 hours. Operating hours for BBQ E are from 0900 to 2200 hours.</p>
3	<p>Q: Can I bring my pet to the premise? A: Sorry, no pets are allowed in the vicinity of the function space and the surrounding area</p>
4	<p>Q: Is there any restrictions to the type of activities that can be carried out in the facility? A: Yes, facilities shall not be used for any political, religious or dubious purposes. No religious ceremonies, practices and/or activities are to be carried out.</p>
Bookings	
5	<p>Q: I am not ready to book an event but I would like more information. A : You can email to khatib@hometeamns.sg to get more information. We are happy to help!</p>
6	<p>Q: Can I book a BBQ pit without booking ManCave ? A: Yes, you may. We have “BBQ E” which is the only standalone BBQ pit that you can book without booking ManCave.</p>
7	<p>Q: What is the minimum age to make a booking? A: The minimum age is 18 years old.</p>
8	<p>Q: How do I make a booking? A:</p> <p>For Members/Guest</p> <p>1)Book online with our HomeTeamNS Mobile App (QR code  or Click here !) 2) Self-Help Kiosk (Located at Clubhouses) If you have any questions about your event request, please email to khatib@hometeamns.sg .</p> <p>For Corporate bookings</p> <p>1)Kindly email to venues_kt@hometeamns.sg. We will work to respond to your email within 1-3 working days.</p>
9	<p>Q: How far in advance can I place my booking? A : Advanced booking for ManCaves, BBQ E can be made up to 6 months prior to date of booking.</p>
10	<p>Q: I would like to make a booking for my event tomorrow, may I do so? A: Booking request has to be submitted with a minimum of 3 days from the event date for ManCaves and BBQ E. It is recommended to place your booking early to avoid disappointment as slots are subjected to availability.</p>
11	<p>Q: I would like to confirm my booking for ManCave/BBQ E. Do I need to make the full payment now? A: Yes, full payment must be made upon confirmation.</p>
12	<p>Q: What is your cancellation policy? A: Once booking is confirmed, cancellations and/or refunds are not allowed.</p>
Food & Beverage	
13	<p>Q: Do you have in-house caterers? A: Yes, we have a list of appointed caterers for your consideration. You may email to venues_kt@hometeamns.sg to find out more. You may also have the option to engage your preferred SFA licensed caterers, there will not be any levy charges.</p>
14	<p>Q: Are we allowed to bring outside food and drinks? A: You may choose to make your own arrangements for food/catering, there will not be any levy charges. Kindly ensure that the SFA licensed caterer does the buffet line set-up, tear down and clearing of trash within the booking time frame.</p>