

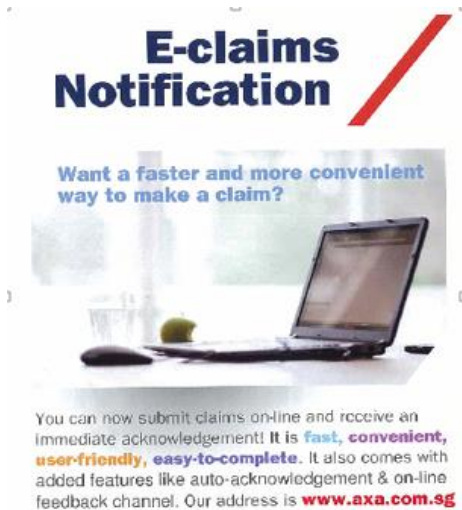


PA CLAIMS PROCESS

HomeTeamNS (P2156623)

1 August 2018

File a claim



E-claims Notification

Want a faster and more convenient way to make a claim?

You can now submit claims on-line and receive an immediate acknowledgement! It is **fast, convenient, user-friendly, easy-to-complete**. It also comes with added features like auto-acknowledgement & on-line feedback channel. Our address is **www.axa.com.sg**

The graphic features the text 'E-claims Notification' in large blue letters at the top left, with a red diagonal line to its right. Below this is a smaller blue text question: 'Want a faster and more convenient way to make a claim?'. The central part of the graphic shows a photograph of a laptop on a desk with a mouse and a glass of water. At the bottom, there is a paragraph of text describing the online claim process and the AXA website address.

1. File a claim at <https://www.axa.com.sg/customer-care/claim-forms/personal-accident>
2. Claimant will receive a Claim Acknowledgment and a Reference Number immediately.
3. If all documents are submitted, settlement letter will be emailed to claimant within 10 – 15 working days.
4. Payment will be settled via direct credit to the claimant's bank account.

Claims Enquiry:

customer.care@axa.com.sg / +65 6880 4888

TIPS!

- Submission of complete documents helps to expedite the claim process.
- Document checklist: https://www.axa.com.sg/customer-care/personal/personal_accident/personal_accident_gi

File a claim at <https://www.axa.com.sg/customer-care/claim-forms/personal-accident>

File A Claim **Contact Us** **Useful Information**

Personal Accident Claim Form

A. Policy Information

Policyholder's Full Name: HomeTeamNS

Policy/Certificate No.: P2156623

B. Claimant Details

Full Name:

NRIC/FIN No.:

Tick if Claimant is policy holder

Email:

Mobile No.:

Correspondence Address: