

## SEMBAWANG COUNTRY CLUB GOLF BOOKING TERMS & CONDITIONS HOMETEAMNS ORDINARY / ASSOCIATE / FAMILY

### A. Booking Procedures

- All bookings have to be submitted via [www.HomeTeamNS.sg](http://www.HomeTeamNS.sg) through the online booking system.
- Bookings made via email and telephone will not be permitted.
- HomeTeamNS Ordinary / Associate / Family members can book a maximum of up to 14 days in advance (including Saturday & Sunday) and a minimum of three working days before the intended date of play.
- Booking will be processed on first come, first-served basis within two to three working days; subjected to corporate cards and slots availability.

### B. Booking Conditions

	Morning	Afternoon
<b>Available Tee Off (18-Holes)</b>	7.00am to 9.09am	12.00noon to 2.09pm
	Weekday	Weekend
<b>Request for New Flight</b>	Minimum 2 balls to start, maximum 3 guests allowed	Minimum 3 balls to start, maximum 1 guest allowed
<b>Request for New Slot</b>	Minimum 1 ball to join	Minimum 1 ball to join
<b>Request to Join Flight</b>	Minimum 1 ball to join	Minimum 1 ball to join

### C. Booking Fees

Main Applicant	GolfLinks / HomeTeamNS (Ordinary / Associate / Family)			
	GolfLinks (Ordinary / Associate / Family)	HomeTeamNS (Ordinary / Associate / Family)	GolfLinks (Social)	Guest
1. Weekday (AM & PM)	\$97.00	\$107.00	\$118.00	\$135.00
2. Saturday, Sunday, Public Holiday (AM)	\$114.00	\$126.00	\$191.00	\$203.00
3. Saturday, Public Holiday (PM)	\$114.00	\$126.00	\$191.00	\$203.00
4. Sunday (PM)	\$97.00	\$107.00	\$118.00	\$135.00

\*Fees are inclusive of 7% GST

## D. Payment

- Payment has to be made via any AXS Station before the game.
- Golfers are required to produce their Official AXS Receipt with their HomeTeamNS Membership cards and HI cards at Sembawang Country Club Reception Counter for verification and registration.

## E. Amendments, Cancellation & No Show Policy

- Each booking is entitled to one amendment only after approval. Administration fee of \$10.00 will be imposed for any subsequent amendment made.
- Any request for game cancellation or change will only be accepted if the request is made within three working days from the game date.
- Should any game cancellation or change be made after three working days from the game date, members shall be liable to pay the No-Show / Cancellation Fees which shall be equivalent to the total amount set out in the confirmed booking invoice.
- Should members fail to turn up for any bookings, members shall be liable to pay the No-Show / Cancellation Fees which shall be equivalent to the total amount set out in the confirmed booking invoice.
- Payment of any No-Show / Cancellation Fees must be settled via AXS Station within 48 hours in order to continue to enjoy golf booking privileges.
- Failure to settle any No-Show / Cancellation Fees at Sembawang Country Club will result in the cancellation and / or suspension of all future bookings. Your golf booking privileges will also be suspended until settlement of any outstanding No-Show Fees. An additional penalty fee of \$20 will be required to be paid to HomeTeamNS to reinstate golf booking privileges. You shall also be liable to reimburse HomeTeamNS for any No-Show Fees which are incurred by HomeTeamNS arising out of your failure to settle the No-Show Fees.
- In the event that your golf booking privileges are suspended for two (2) or more times (whether due to non-payment of No-Show Fees or for any other reasons), HomeTeamNS shall have the right to terminate your HomeTeamNS GolfLinks Ordinary / Associate / Family membership without any refund of fees being given. (\*Constitution article 3, cessation of membership point 5b).

## F. Games Affected by CAT 1

- Games that are unable to tee-off due to CAT 1 will be rescheduled should the next preferred game be less than 30 days from the affected date. Otherwise, a refund will be processed.
- No refund, rescheduling, or raincheck will be issued for games tee-off and are affected by CAT 1.
- For game rescheduling, a copy of the Official AXS receipt and the next preferred game date and time are to be emailed to [Golfbooking@HomeTeamNS.sg](mailto:Golfbooking@HomeTeamNS.sg) for processing.
- Rescheduling request will be processed on a first-come, first-served basis within two to three working days; subjected to corporate cards and slots availability.

## G. Refund Policy

### Refund due to CAT 1

- For refund due to CAT 1, an Official AXS receipt must be produced to support the claim.
- A copy of the Official AXS receipt and the reason for refund are to be emailed to [Golfbooking@HomeTeamNS.sg](mailto:Golfbooking@HomeTeamNS.sg) for processing.
- Refunds due to CAT 1 will be reviewed on a case-by-case basis, subjected to the prevailing rules and regulations of Sembawang Country Club.

### Refund due to Illness

- For refund due to illness, a Medical Certificate and Official AXS receipt must be produced to support the claim.
- A copy of the Medical Certificate and Official AXS receipt and the reason for refund are to be emailed to [Golfbooking@HomeTeamNS.sg](mailto:Golfbooking@HomeTeamNS.sg) for processing.
- Refunds due to illness will be reviewed on a case-by-case basis, subjected to the prevailing rules and regulations of Sembawang Country Club.

## H. Golfing Etiquette & Insurance Coverage

- Golfers are required to observe the golfing rules and bylaws of Sembawang Country Club. Sembawang Country Club reserve the right to refuse play or evict any golfers from the course in any court of law should it find that the golfer's behaviour or game is detrimental to Sembawang Country Club.
- Golfers are to have valid insurance coverage for all golf games.
- HomeTeamNS and Sembawang Country Club shall not be held responsible for any claims arising out of any death or injury, damage or loss, suffered or caused during participation, and this includes all costs and expenses incurred as a result of such claims.

## I. General

- HomeTeamNS reserves the right to make any changes or modify our Terms & Conditions without prior notice.
- HomeTeamNS decisions are final. No correspondence will be entertained.

For enquiries, please email [Golfbooking@HomeTeamNS.sg](mailto:Golfbooking@HomeTeamNS.sg).